



May 26, 2020

VIA EMAIL

Dear Family Member:

Hopefully you have had a restful holiday weekend! Just a few reminders so that everyone stays safe and the Home remains in compliance with the government's COVID-19 regulations:

- The Home continues to be on "lockdown" as directed by the authorities. We have not received direction on when this will be lifted.
- Any medical appointments for Residents should be confirmed with the Home's Staff. Please do not assume that the Resident will be able to attend an appointment if it is not crucial; or if proper infection control precautions are not in place.
- Currently the Home is only allowing face-to-face compassionate visits with those Residents who receive Hospice Care. These MUST be coordinated through Staff. Family Members will be screened for COVID-19 symptoms; must wear PPE; and are required to practice social distancing from the Resident unless otherwise specified. Visitors will be limited to a certain number and will not be allowed to go beyond the Front Parlor.
- Families have requested visits "through the glass;" which was used for Mother's Day. These must be coordinated through certain Staff – not direct care Staff such as the nurses or CNA's. Please do not contact your loved one and have their CNA take them to a patio. Visits will be limited to a certain time frame – this prevents a Resident from becoming overly tired and to minimize the Staff's time off the floor from Resident care. Visitors MUST be limited to a certain number; this is the health authority's restriction. The Home would face repercussions for gatherings which exceed 10 people in confined areas. Please help the Home to follow these guidelines. If families choose to deviate from these directions, the visit will be cut short and everyone will be asked to leave.
- For Hospice visits, Family Members should coordinate these through Deborah, Social Worker, Debbie, Administrator, or Sister Mary John, Assistant Administrator on the weekends.
- For "through the glass" visits, please contact Brenda, Activities Director, Debbie, SW or Sr. Mary John on the weekends.

It is important to be consistent with the Home's guidelines for safety and to avoid confusion for the Residents and Staff. By following these requests, Families will help to make it possible for the Home to welcome all Visitors in the not too distant future. Thank you for your assistance. May God continue to bless you and your family!

Sincerely,


Mother Jeanne Mary

Mother Superior